

Natural Bridge Animal Hospital

Boarding Policies

Natural Bridge Animal Hospital is pleased to offer boarding as a service to you and your pet. Our dedicated staff will strive to make your pet's stay with us as pleasant and comfortable as possible.

It is the policy of the hospital that:

1. Pets will be admitted and discharged during regular hospital hours.
MON-FRI 8am-6pm **SAT** 8am-12pm
2. Pets boarding with us must have a current **NEGATIVE** fecal check, and must be current on the following vaccines:

DOGS: Rabies, Distemper/Parvo and Bordetella (Kennel Cough).
Canine Influenza vaccine is recommended, but not required.

CATS: Rabies, FVRCP

If verification is unavailable, the necessary vaccinations and fecal check will be completed at the owner's expense.

3. All pets boarding with NBAH will have a brief physical exam completed by a doctor or technician upon admission to the boarding kennel in order to make sure there are no obvious health issues that need immediate attention. We will contact you to discuss any findings or issues that may need to be addressed.
IF YOUR PET IS NOT A CURRENT PATIENT OF NBAH, A COMPLETE PHYSICAL EXAM WILL BE CONDUCTED IN ORDER TO ESTABLISH A RELATIONSHIP WITH YOUR PET. THIS EXAM WILL BE COMPLETED AT A REDUCED CHARGE OF \$35.
4. Boarders found with internal parasites (worms) or evidence of external parasites (fleas/ticks) will be treated at the owner's expense.
5. We ask that you please give authorization for any diagnostics and/or therapeutic measures that may be necessary for your pet, should he/she become ill during the time he/she is boarding with us. We will make every attempt to reach you and your emergency contact to discuss the recommendations and plan, but will need this permission to help your pet if we are unable to reach you.
6. Pets are expected to be released on the date specified. If any unexpected delay occurs, please notify us immediately of your change in plans. Additional costs will accrue at the standard charge. Any pet left for more than 10 days beyond the expected release date without notification will be handled in accordance with the laws of the State of Virginia.
7. Natural Bridge Animal Hospital will not be responsible for any items, bedding, toys, etc that may be lost or damaged during your pet's boarding stay.

Signature (Owner/Agent): _____

Print name: _____ Date: _____